



QUEUING BASED PERFORMANCE ANALYSIS OF TANDEM QUEUES WITH PLANNED ORDER RELEASE TIMES

Henny P.G. van Ooijen
Anton G. de Kok

TU / **e**

Technische Universiteit
Eindhoven
University of Technology

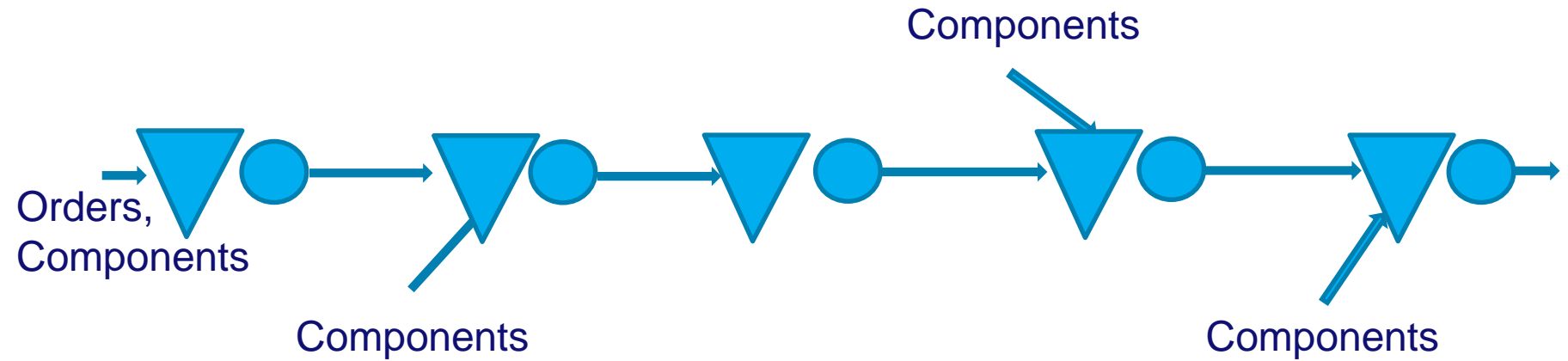
Where innovation starts

AGENDA

- **Introduction**
- **Past research**
- **Approximation of stage behaviour given stage lead times**
- **Quality of the approximation**
- **Conclusions**

Introduction

- Tandem queues/Serial production line:



Introduction

- **Tandem queues**
- **Planned order release times:**
 - **At different stages expensive/superficial/...components might be needed → as late as possible (as less waitingtime as possible)**



Stage lead times (or release dates) for each order

Introduction

- **Tandem queues**
- **Planned order release times**
- **Performance analysis:**
 - **Trade – off between total lead time costs (back order costs, loss of goodwill,...) and (total) operating costs: inventory carrying costs, tardiness costs at the stages**

Very long stage leadtimes might lead to no backorder costs but also lead to high inventory carrying costs etc.

Past Research

- **Atan et al., Yano, Matsuura et al., Elhafsi, Gong et al. etc.**

Dynamic programming, recursive schemes to determine optimal planned lead times assuming a certain (empirical or theoretical) throughput time distribution at each stage

Evaluate the behaviour with planned lead times given stage throughput time distributions

Past Research

- **Not useful when (re-)designing the line, because throughput time distributions are not known at that time**

Queuing based analysis might be of profit in the design phase since we then can investigate the impact of design variables on optimal planned lead times

So we need a model for the stage behaviour

Approximation stage behaviour (I)

- Tandem queue having N stages (1 machine)
- For each stage i a lead time L_i ; only when this limit has passed an order is allowed to go to the next stage -> planned release time for the next stage
- Negative exponential processing times at each stage

Approximation stage behaviour (I)

- Tandem queue having N stages (1 machine)
- For each stage i a lead time L_i
- Negative exponential processing times at each stage
 - > throughput time follows a negative exponential distribution: depending on interarrival time
- Need: distribution of the interarrival times
- Interarrival time at stage $n =$ Interdeparture time at stage $n-1$



- *Distribution of the interdeparture times given L_{n-1}*

Approximation stage behaviour (II)

APPROACH:

- **Decompose the line in separate production phases**
- **Approximate non-renewal processes by renewal**
- **Only consider the first two moments of arrival/ departure processes**

Approximation stage behaviour (III)

- S_n : the throughput time of job n
 - A_n : $I_{n+1} - I_n$ interarrival time of job n and $n+1$
 - B_n : processing time of job n
 - J_n : departure time of job n
- Then we get for the interdeparture time (n, n+1):

$$\begin{aligned} D_n &= J_{n+1} - J_n = \\ &= A_n + \max(L, \max(0, S_n - A_n)) + B_{n+1} - \max(L, S_n) = \\ &= A_n + \max(L, B_{n+1}, S_n + B_{n+1} - A_n) - \max(L, S_n) \end{aligned}$$

A, S and B mutually independent

Approximation stage behaviour (IV)

- First two moments of $D(A)$
- For $i > 1$ approximate the interarrival time distribution at stage i by a mixture of two (Erlang, Exponential) distributions;
- Assume the Laplace-Stieltjes transform is $A^*(s)$
- Negative exponential processing time; μ
then **throughput time neg. exp. distr.;** $\gamma = \mu(1 - \sigma)$,
with σ unique solution of $\sigma = A^*[\mu(1 - \sigma)]$ ($0 < \sigma < 1$)
- Given L_i the distribution of interarrival times at stage $i+1$ can be determined.

Quality of approximation

- 4-station tandem queue; mean processing time at each station is 1
- Medium utilized (75%) and high utilized (95%) system
- Interarrival times generated by a Beta distribution and a CV of 0.5, 1.5 and 2.0
- Lead time L_j :

0

average throughput time first station

two times average throughput time first station

$$L_n = (\text{arrival time station 1}) + L_1 + L_2 + \dots + L_{n-1}$$

Quality of approximation: results 75% (A=approximation; S=simulation)

ρ	CV	L	WC 1		WC 2		WC 3		WC 4	
			A	S	A	S	A	S	A	S
0.75	0.5	0	0.5	0.5	0.87	0.85	0.96	0.95	0.98	0.97
		AT	0.5	0.5	0.64	0.63	0.73	0.71	0.79	0.76
		2*AT	0.5	0.5	0.55	0.54	0.60	0.56	0.63	0.57
	1.5	0	1.5	1.5	1.19	1.07	1.06	1.03	1.02	1.02
		AT	1.5	1.5	1.34	1.28	1.24	1.24	1.16	1.22
		2*AT	1.5	1.5	1.44	1.41	1.39	1.40	1.35	1.39
	2.0	0	2.0	2.0	1.41	1.25	1.15	1.14	1.05	1.09
		AT	2.0	2.0	1.75	1.66	1.58	1.62	1.46	1.60
		2*AT	2.0	2.0	1.90	1.86	1.82	1.85	1.76	1.85

Quality of approximation: results 95% (A=approximation; S=simulation)

ρ	CV	L	WC 1		WC 2		WC 3		WC 4	
			A	S	A	S	A	S	A	S
0.95	0.5	0	0.5	0.5	0.97	0.97	1.0	1.0	1.0	1.0
		AT	0.5	0.5	0.71	0.71	0.83	0.79	0.90	0.85
		2*AT	0.5	0.5	0.58	0.58	0.66	0.61	0.72	0.63
	1.5	0	1.5	1.5	1.05	1.01	1.00	1.00	1.00	1.00
		AT	1.5	1.5	1.33	1.32	1.23	1.29	1.17	1.27
		2*AT	1.5	1.5	1.44	1.43	1.39	1.42	1.35	1.42
	2.0	0	2.0	2.0	1.10	1.05	1.01	1.01	1.00	1.01
		AT	2.0	2.0	1.70	1.68	1.54	1.65	1.43	1.63
		2*AT	2.0	2.0	1.89	1.88	1.81	1.88	1.74	1.88

Conclusions (I)

- **The more downstream the stage, the worse the approximation**
 - $CV < 1$: approximation values higher than simulation**
 - $CV > 1$: approximation values lower than simulation**
- **The higher the utilization rate:**
 - the higher CV the larger the difference**
 - the larger L the larger the difference**

Conclusions (II)

- **Is this difference bad?**
 - **Depends on the results of the cost based lead time optimization**
 - **Often: “The first blow is half the battle”**

Conclusions (II)

- **Is this difference bad?**
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So performing cost based lead time optimization experiments is now the first thing to do.

$$A^*(s) = q\left(\frac{\lambda_1}{\lambda_1 + s}\right)^k + (1 - q)\left(\frac{\lambda_2}{\lambda_2 + s}\right)^l.$$

$$\sigma = A^*[\mu(1 - \sigma)].$$

$$x - q\left(\frac{\lambda_1}{\lambda_1 + \mu(1 - x)}\right)^k - (1 - q)\left(\frac{\lambda_2}{\lambda_2 + \mu(1 - x)}\right)^l = 0.$$

WITH CORRECTION

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		AT	2.0	2.0	1.75	1.66	1.47	1.62	1.17	1.60
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		2*AT	0.5	0.5	0.58	0.58	0.67	0.61	0.75	0.63
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